



## Quality Management System Policy

Management is committed to:

- Maintaining and improving a system intended as a management system
- Satisfying system requirements
- Satisfying the needs and meeting and pursuing the expectations of customers and other stakeholders, including those related to climate change
- Analyze the organization's context and processes, including those related to climate change
- Identifying risks and opportunities related to this policy, its context, stakeholders, and processes
- Periodically providing, through review and risk and opportunity management, a structural framework for establishing and re-examining objectives, actions to manage potential risks, and actions to seize opportunities
- Communicating this policy internally and externally, involving stakeholders in general
- Periodically reviewing the policy to ensure its continued suitability
- Offering customers flexibility of service and the ability to "engineer" the product
- Sharing know-how Technological and productive,
- Continuously invest resources to ensure our customers are always at the cutting edge of technological development.
- Understanding the requirements and needs of customers and other stakeholders.

## Technical Safety Policies

The Company is committed to verifying and adhering to all mandatory and current regulations regarding the products it manufactures and will manufacture.

## Environmental Policy

The Company has drawn up its own Environmental Policy, which commits to verifying and adhering to all mandatory and current environmental regulations and to developing products that consider environmental impacts from the early design stages of the various components and evaluating potential climate change mitigation actions if their effects could affect business continuity.

The Company is committed to assessing the current and potential impact of its activities on the environment and manages environmental aspects according to the principles of precaution and prevention. Where technically possible and economically feasible, it promotes the use of the best available technologies and raw materials with a lower environmental impact, also with a view to preventing the negative impacts of climate change.

## Warranty Policy and Agreements

The Company has developed its own Warranty Policy, granting the entitled party a limited manufacturer's warranty for standard Scalabros products, in accordance with the warranty conditions or specific agreements established with the customer.

## List of Objectives and Indicators by Process

The Company is committed to monitoring and reviewing the indicators reported in the objectives and indicators file.

All personnel, in their respective roles, are involved in the various aspects of the quality policy and must responsibly adhere to the quality policy provisions approved by Management.

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**(GM – General Management)**